

Fortinet Fortigate Firewall

- [To Disable ALG](#)
 - [Step #1 – Removing the session helper.](#)
 - [Step #2 - change the default –voip –alg-mode.](#)
 - [Step #3 – Either reboot or clear sessions to make sure changes take effect](#)

To Disable ALG

Step #1 – Removing the session helper.

A. Run the following commands:

```
config system session-helper
show
```

Amongst the displayed setting will be one similar to the following example:

```
edit 13
set name sip
set protocol 17
set port 5060
```

B. in this example the next commands would be:

```
delete 13
end
```

Step #2 - change the default –voip –alg-mode.

Run the following commands:

```
config system settings
set default-voip-alg-mode kernel-helper based
end
```

Step #3 – Either reboot or clear sessions to make sure changes take effect