


# Domain Aliases

If you route traffic to sipXcom under one hostname for example sipx.subdomain.domain.com on the inside of the network and to the world its simply sip.domainname.com then incoming INVITES for 201@domainname.com will not work and cause the system to not accept the call.

To handle this situation, you can configure any number of domain aliases to properly accept the call. From the Admin GUI, navigate to System -> Domain. From here, you can click on the "Add Alias" link has many times as you have aliases and enter each alias. You can also change the domain name from here.

You'll notice that by default the system puts in the IP address of the primary server and the host name of the primary server.



Sun, 08 Nov 2015 9:14 AM | [Home](#) | [Help](#) | [Logout](#) |

USERSDEVICESFEATURESSYSTEMDIAGNOSTICS

**MANAGE DOMAIN**

Domain Name   
Domain name or fully qualified host name

### Domain Aliases

Domain Aliases can be defined to allow the SIP server to be responsible for several domain names. The alias can be of the form of a fully qualified name or an IP address. If DNS SRV records are present for more than one domain name, then these domain names can also be entered as alias.

[Add Alias](#)

Alias	<input type="text" value="192.168.1.5"/>	<a href="#">Remove</a>	
Alias	<input type="text" value="sipxcom.ezeuce.local"/>	<a href="#">Remove</a>	

System Domain setting. Two different modes of operation are possible:

a) Using the fully qualified host name of the server as the Domain setting: SIP addresses will be of the form sip:user@sipx.example.com, where sipx is the hostname of your SIP server.

b) Using only the domain name as the Domain setting: SIP addresses will be of the form sip:user@example.com (this is usually the preferred approach). This requires DNS resource records (DNS SRV records) to be setup for SIP and pointing to the SIP server.

**NOTE:** You cannot change Domain Name from this page. You need to re-run {sipx-home}/bin /sipxecs-setup in order to do this. Using IP address as a domain alias will prevent high availability configuration from working properly.

sipXcom (15.10.20151030044907 2015-10-30EDT04:10:35 localhost.localdomain) update 0  
Builds made available to sipXcom Community by eZuce Incorporated. Portions Copyright (C) 2014 SIPfoundry Licensed under AGPL v3