

Reset Entire System

Here's how to Reset the Entire Server Configuration

For 4.6 Update 7 and later reset the entire system configuration to a fresh system (all data erased):

- Login to the server as root (or login with your account and 'sudo sh').
- Stop all services with 'service sipxecs stop'.
- Stop sipxsupervisor service with 'service sipxsupervisor stop'
- kill any stuck processes owned by sipx that are still running with `ps -ef | grep sipx` then `kill -9` all of them
- Disable cron jobs with 'crontab -r'.
- Stop mongod service and wipe the mongo config with
`rm -rf /var/lib/mongodb/*`
- Re-run sipxecs setup 'sipxecs-setup --reset-all'

For 4.6 Update 1 - 6 reset the entire system configuration to a fresh system (all data erased):

- Login to the server as root (or login with your account and 'sudo sh').
- Stop all services with 'service sipxecs stop'.
- Drop the configuration database with '/etc/init.d/sipxconfig db drop'
- Wipe the mongo database with 'mongodb-repair --obliterate'.
- Restart mongo database with '/etc/init.d/mongod restart'.
- Issue the command 'sipxecs-setup --reset-all'.
- Reboot the server.