

14.04 and Later FAQ

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- [How do I enable the old User Portal?](#)

Click on System -> Admin Settings and select 'Old Style Web Portal'.

- [I'd like to Restart a server from scratch without re-installing software](#)

- service sipxecs stop
- ps -ef | grep sipx
- *Kill all processes owned by sipx that are still running - cfengine as one example*
- kill -9 above processes identified
- service mongod stop
- rm -rf /var/lib/mongodb/*
- sipxecs-setup --reset-all

- [I'd like to Change the server IP address](#)

- Do a backup.
- Run 'service sipxecs stop'
- Run 'sipxecs-setup'
- Reset IP address
- Complete the entire setup
- You should be setup with your new IP address and your original data
- Go into Admin GUI and System > Servers and resend server profiles