

sipXcom 15.10.1

This is an update release to 15.10. It contains various fixes that were deemed important to be backported to 15.10.

Enhancements, Fixes and Known Issues

UC-3389	Auto Attendant prompt "Please hold while I transfer your call" when transferring call after failure cannot be disabled	<p>Auto Attendants prompt "Please hold while I transfer your call" when transferring calls AFTER FAILURE cannot be disabled.</p> <p>It can be done for any other call transfer through Auto Attendants.</p> <p>More info https://ezeuce.zendesk.com/agent/tickets/3640</p>	Fix
UC-3799	Shortcode for disable/enable live attendant not working	<p>Steps to reproduce :</p> <ol style="list-style-type: none"> 1. Configure a Live Attendant under System> Dial Plans > AutoAttendant page: Enable live attendant : Checked Live attendant extension : 201 Enable / disable code : 123 Extension will ring for : 10 seconds Follow user call forwarding : Unchecked Live answer attendant : Always 2. Live Attendant can be enabled/disabled using the shortcode feature: - enabling/disabling it with *67/*68 + AA extension + code. 3. After Live Attendant is set up, user 202 calls AA ext 100, user 201 being alerted by the incoming call. 4. Disable Live Attendant using the shortcode by dialing: - shortcode + AA ext + code = *68100123 <p>Expected result: - Live Attendant should now be disabled and the default Operator AutoAttendant should be reached</p> <p>Reported problem: - repeating step 3, user 201 will be alerted by the incoming call.</p>	Fix
UC-3837	zen 5081 : 15.10 invalid /etc /hosts entry	<p>A invalid /etc/hosts entry is generated on 15.10 as shown on line two below .. :</p> <pre>[root@uc ~]# cat /etc/hosts 192.168.10.15 uc.ezeuce.mattkeys.net uc \$(ips\$(host_servers).ezeuce.mattkeys.net[[1]) \$(host_servers).ezeuce.mattkeys.net \$(host_servers) # sipXcom cluster 127.0.0.1 localhost localhost.localdomain localhost4 localhost4.localdomain4 ::1 localhost localhost.localdomain localhost6 localhost6.localdomain6</pre> <p>Steps taken to reproduce</p> <ol style="list-style-type: none"> 1. Install 15.08 from ISO. 2. Install 15.10 from ISO. 3. cat /etc/hosts on each <p>Results attached, 15.08 on the left and 15.10 on the right. It is also there if the server was upgraded via yum from 15.08.</p> <p>No commit required. Rebuild after revert of some code for UC-3770 fixed issue.</p>	Fix
UC-3838	zen 5081 : 15.10 DNS zone incorrect after restore	<p>Restored customer sipxcom 14.10 configuration.tar.gz to 15.10 within the webui restore from backup upload (no options checked on the restore). Resulting /var/named/default.view.<sipdomain>.zone was found to be incorrect and using the pre-existing sip domain. For example I was using ezeuce.mattkeys.net previously and restored cha.vox.genesyslabs.com .. :</p> <pre>[root@uc ~]# cat /var/named/default.view.cha.vox.genesyslab.com.zone \$TTL 1800 @ IN SOA ns1.ezeuce.mattkeys.net. root.ezeuce.mattkeys.net. (105820009 ; serial# 1800 ; refresh, seconds 1800 ; retry, seconds 1800 ; expire, seconds 1800) ; minimum TTL, seconds ezeuce.mattkeys.net. IN NS uc</pre> <p>This configuration.tar.gz backup I used can be found here : sftp://ftp.ezeuce.com/support/upload/mkeys/genesys/sa_restore/configuration(28).tar.gz</p> <p>No commit required. Rebuild after revert of some code for UC-3770 fixed issue.</p>	Fix

UC-3839	zen 5088 : 15.10 System -> Backups never completes listing backups	<p>Steps to reproduce ..</p> <ol style="list-style-type: none"> 1. log into 15.10 webui as superadmin using any browser 2. navigate to system -> backups <p>At the bottom of the page "operation in progress" spins forever, preventing the user from running "backup now" or making any schedule changes.</p> <p>No commit required. Rebuild after revert of some code for UC-3770 fixed issue.</p>	Fix
UC-3840	zen 5087 : 15.10 config backup to 15.10 restore fails	<p>Steps taken to reproduce .. :</p> <ol style="list-style-type: none"> 1. on uc.ezuze.mattkeys.net (192.168.10.15) command line, I ran sipx-backup -c to generate configuration.tar.gz, attached 2. on test1510.home.mattkeys.net (192.168.1.183) webui as superadmin, system -> restore -> backup file upload -> configuration.tar.gz from step 1, restore <p>result is a failure, 99% snapshot attached from test1510.home.mattkeys.net.</p> <p>No commit required. Rebuild after revert of some code for UC-3770 fixed issue.</p>	Fix
SIPX-393	Add known issue for Auth Codes with Locations	<p>The authorization code is a user itself. The problem is that this special user is not a member of any location/branch.</p> <p>For example if a call is placed from user X (which is in the same location as the gateway he is trying to use) to the auth shortcode : *82.</p> <p>The user is allowed to call *82 then is allowed to enter the auth code, and is approved to call by proxy.</p> <p>But on the next step when user X goes on and tries to enter the external number, the user is blocked because the "auth code" special user needs to transfer user X outside via the gateway. The special user cannot transfer the call externally via the gateway, because the gateway is placed in a location, and can only be used by users from that location, of which our "auth code" special user is not part of.</p>	Known Issue