

User Web Portal

Selecting User Portal Mode

The User Portal operates in either 'Old style' or 'New style'. The system defaults to the old style. Changing the style is a system wide setting (you can't have some users on one and some on the other).

To change the User Portal mode, login to the system as a superadmin and click System -> Admin Settings and select the mode at the bottom of the page as seen in the following screen shot:

The screenshot shows the sipXcom Administration Configuration page. At the top, there is a navigation bar with tabs for USERS, DEVICES, FEATURES, SYSTEM, and DIAGNOSTICS. The SYSTEM tab is selected. The page title is "Administration Configuration" and there is a "Show Advanced Settings" link. The configuration is divided into several sections: Logging Level (NOTICE), System Audit (checked), Password Policy (Empty Password/VM Pin Fields), Default Password, Default Voicemail Pin, Account name authentication (unchecked), and Email address authentication (unchecked). The Web Portal section at the bottom has two radio buttons: "Old style web portal" and "New web portal". A red arrow points to the "New web portal" option, which is selected. An "Apply" button is located below the radio buttons. On the right side, there is a note: "When an advanced Administration Configuration setting is changed, and apply button is pressed, please restart config service". The footer contains the sipXcom version information and copyright notice.

Administration Configuration

Logging Level: NOTICE (Default: NOTICE)

System Audit: (Default: checked)
Enables system audit.

Password Policy: Empty Password/VM Pin Fields (Default: Empty Password/VM Pin Fields)
When user is created, password and vm pin can be either blank (Empty policy) or automatically have default values from below (Default values policy)

Default Password:
Default value for password that is automatically set when user is created

Default Voicemail Pin:
Default value for voicemail pin that is automatically set when user is created

Account name authentication: (Default: unchecked)
Enables the option to authenticate using account name

Email address authentication: (Default: unchecked)
Enables the option to authenticate using the email address

Web Portal

Old style web portal New web portal

Apply

When an advanced Administration Configuration setting is changed, and apply button is pressed, please restart config service

sipXcom 1410201502260316142015-02-26EST03:02:35 localhost.localdomain) update 1
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